



# Convergence in communication to cut cost and increase efficiency



**VAC IP PBX** is a private telephone switching system within an enterprise to converge data and voice networks. This means that Internet access, VoIP communications and traditional telephone communications are all possible using a single line. This provides flexibility as an enterprise grows & can also reduce long term operation and maintenance costs.



**Conference  
Bridge**



**CRM  
Integration**



**Multiple Branch  
Connectivity**



**Wired or Wireless  
Connectivity is assured**



## IPBX Product Features:

- ☎ GUI based Operator Console
- ☎ Call Recordings
- ☎ Multiparty Conference
- ☎ Multi Level IVR
- ☎ Soft Phone
- ☎ Forward on Busy / No Answer
- ☎ SIP Extension on Smart Phone
- ☎ CRM based Call Routing
- ☎ Parallel Ringing
- ☎ Caller ID
- ☎ Distributed Office Setup
- ☎ CDR Reports
- ☎ Voicemail to Email
- ☎ Call pop up with CRM

## IVR PRODUCTS FEATURES

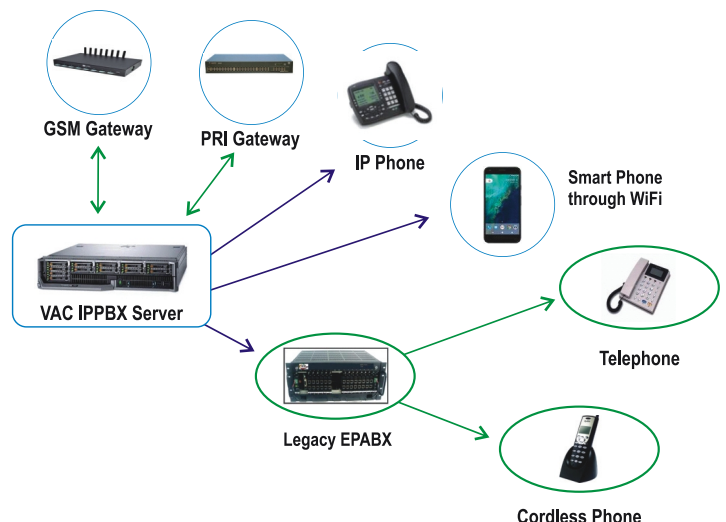
Interactive Voice Response  
 Automated IVR Call Back on Missed Call  
 Advanced Call Screening  
 Playback Data Retrieval From DB  
 Call Routing  
 Reports and Analytics

## GATEWAY FOR INTEGRATION

FXO - Analog Trunk Lines 4 / 8 parts  
 FXS - Analog Extensions 8/16/32 ports  
 PRI - PRI line 1/2/4 ports  
 GSM Gateway - 4/8/16/32 parts  
 Existing EP ABX - Either with SIP trunks or with PRI card

## Upgrade your EP ABX to IPPBX

1. Soft Phone on PC / Laptop
2. Distributed Office Set Up
3. WiFi Extension on Smart Phones
4. Voice Mail to Email
5. Ease of Scalability
6. Reduced Cost in Cabling



**Need Call Center Solution or CRM? Just Call : +91 44 4351 2000**